

## NY WHOLESALE INTERCOM WARRANTY

NY Wholesale Intercom Group Corp. warrants NY Wholesale Intercom System components to be free from defects in material and workmanship under normal use and service from the date of purchase by the original user for a period of **ONE** (1) **YEAR**. Any installation, wiring, non-NY Wholesale components or other work not performed by NY Wholesale Intercom Group Corp is not covered by this warranty.

This warranty shall not apply to any NY Wholesale Video Intercom component that has been subject to: misuse, neglect, accident, power surge, incorrect installation, and use in violation of instructions furnished by NY Wholesale or to NY Wholesale Video Intercom components which, in the judgment of NY Wholesale Intercom Group, are not defective. This warranty is for work performed at a qualified repair facility by an NY Wholesale Intercom qualified technician and does not extend to items that have been repaired or altered outside of a qualified NY Wholesale Intercom Group repair site.

NY Wholesale will repair or replace an NY Wholesale Intercom component that, upon examination by an NY Wholesale Intercom repair technician, is proven defective and under warranty. NY Wholesale Intercom Group reserves the right to make the final decision as to whether there is a defect in materials and/or workmanship and whether or not the product is within the warranty. Qualified service and adjustments for normal use will be made without charge within this warranty period. Thereafter repairs will be made at established factory prices.

NY Wholesale Intercom Group does not provide on-site warranty service free-of-charge and is not responsible for any costs incurred for on-site service calls. All on-site service calls, whether warranty or non-warranty, will be charged at the current rates.

NY Wholesale Intercom does not issue replacements or credit for product claimed to be defective until the items have been examined by an NY Wholesale Intercom technician and a final decision has been made.

All shipments to NY Wholesale Intercom Group must be prepaid and will not be accepted without a return authorization number. A return authorization number may be obtained by calling NY Wholesale Intercom at 516-387-6606 during our regular business hours. The equipment will be returned by carrier, freight collect. All units must be returned properly packaged. Any damage caused by accident in transit or elsewhere will not be covered by this warranty. All non-warranty equipment will be returned COD for the amount of repair and freight unless otherwise arrangements are made with NY Wholesale Intercom at the time the return authorization in issued.



This return authorization number must appear on the shipping label. Authorized shipments must be forwarded to:

NY Wholesale Intercom Group Corp. 12 Commerce Dr. Farmingdale, NY 11735

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This warranty is in lieu of all other warranties expressed or implied, including any warranty or merchantability or fitness. No one is authorized to assume any liability on behalf of NY Wholesale Intercom Group, or impose any obligation on it in connection with the sale of any equipment other than is outlined above. In no event will responsibility be assumed or implied for consequential damages arising from interrupted operation or other causes, or any costs or liabilities incurred by you, including cost of repairs undertaken by you or liability to third parties.

