IX System Maintenance

Backup and restore project data, upgrade.

1. Backup and Restore

a. Backup All Data

When door station IX850 in "Installer Mode", tap in the middle of blue bar -> "settings" -> to Page3 -> "Backup and Restore" -> "Backup"

Insta'ier Mode	Installer mode	Setting	Backup and restore
	Exit installer mode	Unlock code setting 192.168.243.082	Backup
Welpome	Online device	Access cards DS1	Restore From Backup
	Settings	Change Installer PWD	Restore factory settings
	Call records	Restore and backup	
	Advance tools	Voice language 1_EN	
V-TGK	5	S ≤ 3/3	Ċ

In backup menu, as below:



Make a new backup:

To make a new backup of this door station to SD card.

All backups in SD card will display in the list, tap any of backup in the list to cover this backup with new data.

b. Restore

Restore all data from SD card, tap "Restore" in "Backup and Restore" page



Tap backup in the list to restore the backup.

c. Back to Factory Default

Tap to back all settings to factory default.

d. Back and Restore Monitor

Tap "Settings" -> "Manger" -> "Backup and restore", as below:

÷	Manager	~	Backup and restore
of Call cure	SIP config	🔑 Installer	Backup
General	Private unlock code -		Restore From Backup
& Installer	Common unlock code		Restore factory settings
🗶 Manager	Card manager		
Ext.Umt	Backup and restore		
ŵ		ŵ	

2. Upgrade

Firmware, data upgrade. Upgrade could also be RES file from cloud, any data download from cloud server or local server are called upgrade

a. Door station IX850

When door station in "installer mode", tap middle of blue bar -> "settings" -> "backup and restore" "Upgrade" in 2nd page.

Installer Mode	Installer mode	Setting 🙆	Setting 🙃
1	Exit installer mode	Upgrade 📀	Server Server1[47.91.88.33]
Welcome	Online device	Date and time	Download code 985000
	Settings	Language English	
	Call records	SIP config	
	Advance tools	About	Check
V -TGK	5	⇒ < 2/3	5

Server:

Select a server or SD card for files download for upgrade.

Download code:

Input download access code

Check:

Apply changes and check for updates

Above information will provide by VTEC technical support when required. English standard version as below

Server	Download code
47.91.88.33	985000

b. Monitor IX471

On the IX471 needed to upgrade, tap "Settings" -> "Installer" -> "Upgrade" -> input installer password if required, update as below:



Server:

Select a server or SD card for files download for upgrade.

Download code:

Input download access code

Check:

Apply changes and check for updates

Above information will provide by VTEC technical support when required. English standard version as below

Server	Download code	
47.91.88.33	9471000	

c. Door stationIX610

IX610 could only online via IX471, please connect with IX471 and binding the OS to the IX471. (or search by online)

On monitor, tap "Ext.Unit" -> "Outdoor stations" -> select the door station need to update.



Tap "Upgrade"

÷	Upgrade		
Device	Server Server1[47.91.88.33]		
🕲 Call_Nbr	Download code		
/> Parameter			
/> More	Check		
â			

Server:

Select a server or SD card for files download for upgrade.

Download code:

Input download access code

Check:

Apply changes and check for updates

Above information will provide by VTEC technical support when required. English standard version as below

Server		Download code	
	47.91.88.33	961000	

d. Remote upgrade all

When door station in installer as below, in installer men -> tap "Advanced tools"



Tap "Batch upgrade" to upgrade all online device

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3. Factory Default Setup

1. Door station IX850

When door station IX850 in "Installer Mode", tap in the middle of blue bar -> "settings" -> "Factory default"

Insta'ıer Mode	Installer mode	Setting G	Backup and restore
1.	Exit installer mode	Unlock code setting 192.168.243.082	Backup
Welpome	Online device	Access cards DS1	Restore From Backup
	Settings	Change Installer PWD	Restore factory settings
	Call records	Restore and backup	
	Advance tools	Voice language 1_EN	
V -tgk	Ċ	⇒ < 3/3 ⊗	5

2. Door station IX610

Short EB+ and EB-, and long press 5s to setup factory default



3. Monitor IX471

Tap "Settings" -> "Manger" -> "Backup and restore" -> "Restore factory settings", as below

